

My Business Keeper



MISSION

My Business Keeper's mission is to see businesses (including ours) love their work through clarity, confidence, and compliance in their numbers, systems, processes, and communication.



VISION

My Business Keeper's vision is to create an empowering and safe environment for employees and clients alike to grow and prosper. One where failures are learnings, success is shared, and business is fulfilling and purposeful.



VALUES

Transparency

- Document everything.
- Hide nothing and be willing to share.
- Your job is not to ensure people are reliant on you but are empowered by you.

Communication

- Listen first, Yes! BUT ask more questions and share your knowledge.
- When you don't speak, you are actively damaging our team and relationships.

Accuracy & Effectiveness

- Always question a process. Seek to understand every number, every facet.
- Ask, "Is this the most effective way to achieve my outcome"?
- Can I report the outcome with confidence?

Education

- Get qualified and keep reading and learning.
- Be tenacious in seeking help and resolving the issue.
- Don't wait for someone to tell you - go and find out and then bring it back to the team.

Responsibility

- When things go wrong and we make mistakes.
 - Own up - We admit what has happened and wear the consequences of the error.
 - Show up - We dig deeper to find out what went wrong and why.
 - Grow up - We ask how we can improve and implement changes to prevent it from happening again.